
PRINCIPLES OF CORPORATE GOVERNANCE UNDER COMPANIES ACT 2013 & CRITICAL ANALYSIS AT GLOBAL LEVEL

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ABSTRACT

Presently, corporate governance plays a vital role in the overall progress and expansion of a company. The expansion of both the corporation and the individuals within the organisation contributes to the general advancement. Corporate governance in an enterprise applies democratic principles throughout the entire corporation. The observed trend is seeing a significant increase. Organisations with a broader scope of operations are likely to have an impact on various areas, including expansion, professional growth, innovation, and financial resources. Corporations are progressively participating in many endeavours, such as promoting public welfare, providing social services, and ensuring national safety, to assist the operations of government and public sector services. This tendency is consistent with our previous predictions. Corporations play a role in growing the economy, creating jobs, and investing resources in environmental protection, healthcare, safety initiatives, and social development. These efforts go beyond the company's financial interests. Nevertheless, detractors contend that firms abuse natural resources without adequately compensating for them, disrespect the welfare of consumers, contribute to global warming, overlook the rights of workers, and partake in several other social issues. These opponents argue that businesses prioritise profitability above all other factors, even if it means disregarding ethical considerations and the larger welfare of society. This study examines various aspects of corporate governance, including the origins and historical development of the corporate governance framework, as well as its importance. This study focuses on the advancement of corporate governance in India and does a comparative analysis with many countries. This research study emphasises the importance of corporate governance in connection to numerous regulations, such as legislation pertaining to corporations, that are relevant in different nations. The research findings demonstrate a direct relationship

between corporate governance and organisational structure, and provide practical improvements to optimise the company's structure.

Keywords: Corporate governance, Corporate democracy, Corporate structure, Legislation

Introduction:

Liberalisation and globalisation have significantly reshaped the global economic landscape. Most individuals currently reside within a context characterised by a strong emphasis on commercial activities. Our daily lives encompass a wide range of contacts with private enterprises, including but not limited to our work, dining habits, recreational activities, personal development, and end-of-life arrangements. These interactions shape various aspects of our existence, such as our educational experiences, safety measures, and funeral or cremation services. The liberalisation of the economy has resulted in a notable decline in the state's influence and a corresponding rise in the prominence of business and corporate sectors in driving the country's overall economic development.

The observed trend is experiencing a notable rise. Organisations possessing a wider range of operations are likely to exert an influence on several aspects such as expansion, professional development, innovation, and financial resources. Corporations are increasingly engaging in many initiatives, such as public welfare, social services, and national safety, to support the functioning of government and public sector services, a trend that aligns with our prior expectations. On one hand, corporations contribute to the expansion of the economy, generate employment opportunities, and allocate significant resources towards environmental protection, healthcare, safety initiatives, and social development measures that extend beyond the financial interests of the organisation. However, critics argue that companies exploit natural resources without providing sufficient compensation, disregard the well-being of consumers, contribute to global warming, neglect the rights of workers, and engage in various other social problems. These critics contend that corporations prioritise profit above all else, even at the expense of ethical considerations and the broader interests of society.

The Tata Research Institute (TERI) conducted a recent investigation on the societal expectations placed upon corporations and enterprises, with a focus on the need for a broader and more extensive role. Companies should strive to not only provide high-quality products at reasonable prices, but also to ensure that their operations are environmentally sustainable,

adhere to rigorous labour standards, minimise human rights violations, and contribute to poverty reduction.

The shared objective of both local and international businesses should be the establishment of a clearly defined mission statement that promotes the creation of wealth in a manner that is socially and environmentally sustainable. In the current period of a globalised economy, the establishment of a strong brand image, the reconfiguration of government involvement, and the privatisation of industries, there is a growing recognition of the significance of conducting business in an ethical, moral, and socially responsible manner. In contemporary times, the business sector has been cognizant of the absence of international individuals within the nation. Solvency is commonly referred to as a form of human servitude. The attendees at the event include clients, staff members, stockholders, and neighbouring individuals. The provision of this help to the public has the potential to enhance the efficiency of the company, given that it is socially and economically improved.

Nevertheless, the emission levels resulting from manufacturing operations conducted without compliance to established regulations have a detrimental impact on global warming, posing a significant threat to the overall sustainability of the Earth. Moreover, the escalating instances of corporate misconduct aimed at deceiving stakeholders globally, the collusion between corporations and political entities to attain unlawful advantages, even at the detriment of national security, inadequate remuneration and exploitation of labourers, diminished employment opportunities, the widening wealth disparity resulting from poorly managed capitalist economic systems, and superficial gestures of social welfare all contribute to a distinct portrayal. Are they effectively carrying out their responsibilities as one of the most significant global institutions? Do they exhibit an excessive scope in relation to their fundamental responsibility of generating value through the effective production of goods and services? Can individuals be relied upon to exercise their authority in a responsible manner or in a manner that is more essential? Should the control or delegation of one's social duty be determined?

The proliferation of welfare states and the liberalisation of economic conditions have resulted in the growing prominence of corporate social responsibility as a practise adopted by firms both domestically and globally. CSR refers to the ethical obligation of corporations to act in a socially responsible manner. With the acceleration of globalisation and the emergence of

multinational corporations, there has been a growing recognition among these entities regarding the benefits associated with implementing CSR initiatives throughout their various locations. CSR initiatives are currently being implemented on a global scale.

The concept of CSR has garnered significant interest from both scholars and the public in recent years. CSR is a philosophical approach wherein firms willingly undertake the responsibility to contribute towards the betterment of society and the mitigation of climate-related risks. Companies perceive themselves as a conscientious participant in society and undertake actions accordingly. Until very recently, the notion of companies engaging in philanthropic endeavours was only seen significant when they faced potential threats. Nevertheless, the current perception of it is one of inclusivity, expansiveness, and diversity. CSR is presently seen as an integral component of corporate strategy aimed at mitigating company risks linked with uncertainty. Critics argue that CSR may be perceived as a strategic ploy by corporations to opportunistically acquire resources under the guise of CSR initiatives.

Most corporations operating in India lack a robust social responsibility policy. In industrialised nations, such as England, distinct governmental ministries assume responsibility for overseeing corporate social responsibility initiatives. The Indian government does not currently have a formal policy in place regarding this matter. Among the limited number of enterprises engaged in social development, the primary objective was not to ensure the welfare of the nation, but rather to uphold a corporate strategy that avoids involvement with tax structures.

There is an urgent need for the corporation and the government to actively pursue the establishment of a relationship between the corporate sector and society. In India, the adoption of the notion of corporate social responsibility has been limited due to the lack of a well-defined terminology. The concept of CSR is still in its early stages of development in India. There is a significant need for concerted efforts to alter the prevailing mindset towards CSR and enhance firms' recognition of their societal obligations. It is imperative that the organisation be apprised of the benefits associated with inclusive growth, sustainable development through environmentally friendly practises, and ethical behaviour to enhance its brand image.

Within the Indian business sphere, the advent of a market economy has facilitated a trajectory towards expansion driven by business enterprises, accompanied with a novel cultural perspective that significantly influences the notion of social duties.

Given the utilisation of natural resources by corporations, it can be argued that these entities bear a moral responsibility to exhibit social responsibility towards human resources and societal infrastructure. Social accountability encompasses various sectors including climate, health, education, employment, income, and quality of life. The private sector should be obligated to address the aforementioned factors that are considered crucial social indicators, since they possess the financial resources to represent the nation in the sectors of society. One could perhaps enhance their purchasing power.

According to a survey conducted by the TERI, there exists a historical account of CSR in India, which highlights the presence of four distinct CSR models.

The initial ethical paradigm of corporate responsibility may be traced back to the pioneering efforts of corporate benefactors throughout the 19th century, such as the Cadbury brothers from England and the Tata family from India. Furthermore, in the context of the independence movement, Mahatma Gandhi introduced the concept of 'trusteeship.' This concept entailed that individuals who owned property should willingly and responsibly administer their money for the benefit of the populace. As a result, Indian manufacturers faced significant pressure to showcase their commitment to societal advancement.

The impact of Gandhi's influence prompted numerous Indian enterprises over the twentieth century to actively engage in national development and foster socio-economic progress. The historical landscape of Indian business philanthropy encompasses several forms of donations, both monetary and non-monetary, such as investments in public trust and the provision of essential services like educational institutions, libraries, and healthcare facilities. Numerous corporations, specifically those classified as 'family-run enterprises,' continue to endorse philanthropic endeavours.

In post-independence India in 1947, the concept of CSR gained prominence. This occurred when India, characterised by a significant presence of state and public sector enterprises, adopted a socialist and mixed economy framework. In the context of State companies, a distinct demarcation between the State and society had been unequivocally established. The incorporation of corporate responsibility elements into labour law and management standards, namely regarding society and employee interactions, has been established.

This individual, who is affiliated with state-sponsored enterprises that withstood the

privatisation movement of the early 1990s, remains actively engaged.

The Liberal Model The global trend towards privatisation and deregulation is driven by the prevailing belief that firms are solely responsible to their shareholders, representing a third perspective on corporate responsibility. This viewpoint was articulated by Milton Friedman, an American economist, in 1958, whereby he raised doubts regarding the concept of corporate responsibility beyond economic matters.

The study encompassed a diverse range of participants, including members of the public, employees with varying levels of qualifications and skills (both trained and untrained), company managers in various departments such as corporate relations, labour relations, welfare, and production within multinational corporations as well as large and medium-sized companies. Additionally, the study aimed to develop a comprehensive understanding of corporate responsibility. According to the survey results, it was observed that individuals hold the belief that corporations ought to actively engage with social issues. The prevailing belief among the general populace is that businesses should be held fully accountable for the positions they exercise direct control over. These factors encompass the provision of high-quality products at affordable prices, the implementation of environmentally friendly practises, the fair treatment of employees regardless of their gender, race, or religion, and the adherence to labour regulations on a worldwide scale. Most of the people, above 60%, held the belief that the responsibility to address the disparities between the affluent and the underprivileged, mitigate human rights violations, tackle societal challenges, and foster economic stability also rested with the firm.

Significance of the study:

The principal aim of this research study is to examine and offer a thorough analysis of the significance of corporate governance as delineated in the Companies Act 2013. The research will focus on analysing the worldwide ramifications and results of corporate governance practises. The establishment of a corporate governance framework is essential in promoting the adoption of sustainable business practises. This framework serves to encourage transparency, responsibility, and ethical behaviour inside businesses. The legislative framework of the Companies Act 2013, promulgated by the Government of India, is comprehensive in nature and aims to promote corporate governance inside the country. However, the importance and

pertinence of this phenomenon transcend the boundaries of a singular nation, exerting a pervasive impact on corporate practises on a global scale.

Hypothesis:

The operational dynamics of Indian enterprises are significantly influenced by the adoption of corporate governance principles, as mandated by the Companies Act of 2013. The regulatory framework currently under scrutiny plays a crucial role in promoting transparency, responsibility, and involvement of stakeholders inside large enterprises. Moreover, a comprehensive examination of these regulations on a global scale would unveil both similarities and differences with respect to international corporate governance standards, thereby impacting the efficacy of Indian enterprises within the global economic milieu. The present hypothesis suggests that conducting a thorough analysis of the Companies Act 2013, in conjunction with its adherence to global standards, will yield noteworthy discoveries pertaining to the benefits, obstacles, and prospects for enhancement within India's corporate governance structure. This endeavour will facilitate a comprehensive comprehension of its influence on both domestic and multinational enterprises.

Research problem:

The main objective of this paper is to comprehensively analyse the Companies Act 2013 and its impact on the establishment of robust corporate governance practises in the Indian setting. Furthermore, the main aim of this research is to evaluate the level of adherence or deviation between the Companies Act and international standards in the field of corporate governance. Moreover, what are the challenges and opportunities that Indian firms face in the global economic arena due to the Act?

Research methodology:

This research paper is grounded in the doctrinal way of research methodology, which encompasses various sources such as articles, research papers, journals, and blogs pertaining to the subject matter and related areas.

Research Gap:

The extant body of research reveals deficiencies in the subsequent domains:

- The analysis in this study is limited in scope, as it focuses solely on a worldwide comparative perspective.
- The current examination of multinational corporations exhibits a deficiency in both thoroughness and inclusiveness.
- The present analysis demonstrates a deficiency in the integration of qualitative perspectives.

Literature review:

□ **Parth Bindal (2022):**

This legal blog aims to elucidate the fundamental aspects of corporate governance for better comprehension. This article provides an explanation of the concept of corporate governance, its significance, the incorporation of this concept into the Indian legal system, its advantages, and the challenges encountered in implementing this concept.

□ **Anith Johnson (2017):**

This article examines the provisions of the Corporate Governance Act of 2013 in relation to the concepts of corporate governance. This corporate governance framework encompasses individuals who actively participate in its implementation and management.

□ **J. Kiranmai & R.K. Mishra (2022):**

This research study examines many theories pertaining to corporate governance. This research article aims to elucidate the global dimension of corporate governance. This research work stands out due to its emphasis on the global-level trend associated with the chosen topic.

□ **Arihant Gupta (2019):**

This essay examines the significance of effective communication between organizational stakeholders and management. This research study examines the notion of good governance and emphasizes the significance of establishing a Unified Global Corporate Governance Code (UGCGC). The analysis also encompasses an examination of the limitations inherent in the

Community Reinvestment Act (CRA), supported by the inclusion of several case studies.

□ **Ashu Maharshi (2020):**

The study focuses on the emerging economies and their incorporation of the idea of corporate governance within the corporate sector. It examines the influence of corporate governance on the economy and assesses the feasibility of implementing this concept in the country's corporate field. Furthermore, it explores the implications of adopting corporate governance practices on the country's economic development.

Historical background and development of Corporate Governance:

This subject explores the persistent desires of firms to transcend the limited realm of capital creation. We agree over this matter. This study primarily focuses on the examination of the formation of commercial partnerships across various historical periods. Subsequently, the historical context is utilised to elucidate diverse assumptions concerning the interconnection between business and society.

In the initial chapter, it was revealed that scrutiny of private enterprises by the general public remained necessary. The influence of economic systems, the evolution of modern business practises, and the creation of corporate responsibility ideas have significantly shaped the contemporary understanding of 'corporate responsibility.'

The case of Cadbury serves as a significant initial reference for situating corporate responsibility within a broader perspective. In some instances, the challenges encountered in the year 1909 have resemblance to those faced in contemporary times. Initially, during that period, it was widely believed and continues to be the prevailing sentiment that corporations were and are morally obligated, irrespective of legal obligations, to uphold fundamental human rights. Furthermore, it is said that enterprises that engage in the procurement of products or manufactured items possess the ability to influence the behaviour of the producers involved. The concepts discussed in the court case of 1909 were clearly discernible and foundational to contemporary notions of corporate accountability.

The examination of firm accountability roots will inevitably evoke parallels with the Cadbury experience. The uniqueness of an organization's experience is not absolute, since the recurring

difficulties of the company, the determination of responsibility, and their location are prevalent throughout the chronology of its corporate history.

The association between companies and society has been deeply intertwined since their inception. The occurrence of such an event is contingent upon the active participation of individuals engaged in the manufacturing of commodities and provision of services, including both raw material suppliers and employees associated with the enterprise. The key features remain unchanged in contemporary times, as business continues to depend on society and exert a substantial influence on it simultaneously.

The history of CSR dates to the early 20th century and is mostly associated with the United States. During this period, a group of businesspeople recognised the potential for utilising financial resources in a manner that would benefit both the owners and society at large. The concept would have been easily disregarded during the early 1930s because of the Great Depression, a period in which the primary objective for all companies was mere survival, while the American populace was primarily concerned with securing wages and employment opportunities. According to Lee Preston, his book titled "Social Responsibility of a Businessman" is considered the first comprehensive study on CSR. It was released in the 1950s, a period that some scholars argue was influenced by global cooperation during and after the Second World War. Around the same time, H.R. Boyne also wrote a book on this subject. During the 1960s and 1970s, there was a distinct separation between the concept of CSR and economic profitability. During this period, firms were expected to adhere not only to legal regulations, but also to unofficial ethical principles within the business community.

Following the dissolution of the Soviet Union, international corporations commenced their entry into our domestic market, subsequently introducing the notion of CSR. Hence, the establishment of socially responsible firms is a relatively novel concept inside our nation. However, to foster growth and attain a global standard of industrial development, it is imperative that we prioritise the construction of such enterprises. The American approach to CSR is widely regarded as the most endorsed among firms. When the government endeavours to assume decision-making authority on behalf of companies, it is perceived as engaging in illegitimate interference. The corporate objectives encompass the profitability and liabilities of shareholders. Charity is widely regarded as one of the most expansive and esteemed undertakings within society. A significant component of social services relies on funding from

corporate finance, and any expenditure on social problem-solving initiatives leads to a reduction in the amount of business taxes collected.

The European method involves the practise of levying greater taxes and allocating government funding towards the implementation of various social programmes. From this perspective, the government can be regarded as a distinct organisation that utilises financial investments to address societal issues based on specific criteria. The prevalence of sponsorship and charitable activities has diminished due to the influence of tax burdens. Currently, European corporations prioritise three primary dimensions of CSR: economic performance, employment practises, and environmental conservation.

CSR has emerged as a crucial element of contemporary corporate practises in developing nations. This was met with disapproval from numerous businesses.

Not only attributable to their individual standing, but rather because of societal influence pertaining to this matter. Several examples can be observed: Food producers have faced allegations of contributing to the prevalence of obesity, prompting them to modify their quality standards and marketing approaches. For instance, Kraft Foods, as a response, has undertaken measures such as reducing fat and sugar content in its food products, implementing portion size limitations, and discontinuing marketing activities within educational institutions.

The ascendancy of Levi Strauss, Nike, and Reebok as prominent global garment and clothing corporations can be attributed to their establishment of manufacturing plants in developing nations. Furthermore, these companies have undergone independent specific audits of their supply facilities to enhance transparency within their supply chain. The combination of investors and the government exerted pressure on the British Oil and Mining Companies to disclose their payments to developing countries in response to allegations of corruption. Additionally, the financial sector was compelled to cease providing loans for projects that faced social or environmental scrutiny. Most of these sacrifices were undertaken in order to uphold a strong reputation and prevent any decline in market share. In contemporary times, consumers exhibit a heightened concern not just for the brand identity, but also for the ethical conduct of the organisation. There are individuals that exhibit a willingness to modify their perspectives if the policies of the organisation fail to align with their preferences.

The formation of CSR also encompasses considerations related to governmental entities and

social organisations. The development of ISO 26000, a unique worldwide standard, is now underway to address CSR. The preparation of this project involves the collaboration of 426 professionals hailing from 84 different nations. The concept of CSR remains discretionary, however it is strongly advised and held in high regard. It would not be mandatory for all enterprises. The anticipated date of release is set for the year 2010.

History of CSR in U.K.

According to Adam Smith's seminal work, *The Wealth of Nations* (1776), the provision of our meals does not arise from the altruistic intentions of the butcher, brewer, or baker, but rather from their self-interested motivations. We direct our attention not towards their inherent compassion, but rather towards their self-regard. We refrain from discussing our own needs, instead focusing on highlighting the benefits that they stand to gain. Nevertheless, it may be argued that the presence of abolitionist endeavours during the period spanning from the 1780s to the 1830s serves as evidence for the longstanding legacy of altruistic CSR in Great Britain. The number 10. This topic examines the historical context of CSR by focusing on two prominent countries, namely the United Kingdom and the United States, in relation to India. The objective is to gain a comprehensive understanding of the fundamental nature of CSR during this specific historical period.

Historical evidence demonstrates that in nearly all nations where industrial and commercial sectors saw rejuvenation, the concept of CSR was implemented to varying degrees. CSR ideals have been employed for a duration exceeding two centuries within the United Kingdom. Although there has been a lack of prior definition for measurements that correspond to the actions currently recognised as social responsibility. The concept of Corporate Social Responsibility (CSR) is a relatively recent term that encompasses a range of corporate operations.

The United Kingdom has emerged as a prominent global leader in the business, as seen by its notable corporate operations and actions. This chapter examines the implementation of corporate social responsibility (CSR) by firms in recent decades, as well as notable instances of CSR during the past centuries.

The concept of corporate responsibility has evolved throughout multiple generations inside British corporations. The initiation of African slavery around 1440 can be attributed to the

Portuguese. During the year 1562, England, under the leadership of Sir John Hawkins, engaged in a commerce that was deemed morally irresponsible, as documented by Du Bois in 1896. During the 1760s, the issue of the treatment and enslavement of African individuals in Great Britain emerged as a significant social concern. During the latter half of the 1780s, Sir William Wilberforce established a political party known as the "liberal activists' party," which came to be recognised as the Abolitionists. This initiative was undertaken in collaboration with two fellow members of parliament, namely Thomas Clarkson and Granville Sharp. The members of this pressure community diligently and harmoniously laboured for a span of 35 years with the objective of eradicating the institution of slave trade. The cohesive alliance formed by planters, businessmen, manufacturers, and shipowners effectively mounted a robust opposition inside the House of Commons and House of Lords against the endeavours of social activists. The Slave Trade Act was officially ratified on the 25th of March, 1807. The legislation enacted a prohibition on the transportation of enslaved individuals via British vessels and the involvement of British companies in the slave trade. The legislation might be perceived as a legal mandate that imposed upon British enterprises, including religious institutions, the responsibility to engage in commerce involving human beings and associated commercial activities in a socially responsible fashion.

During the period of the Industrial Revolution from 1750 to 1830, it can be inferred that several British industrialists and merchants exhibited certain aspects of corporate social responsibility (CSR).

In 1775, Arkwright became the pioneering manufacturer who constructed affordable housing units for his employees in Derby, strategically located near his facilities.

Arkwright's endeavours, as highlighted by Crowther (2002), might be seen as socially responsible due to the supply of housing options for rent or at nominal rates. This initiative was undertaken during the 18th century, a time when businesses were primarily focused on maximising profits. Titus Salt, the prominent Yorkshire Wool industrialist, is portrayed by Cook (2003) as an early advocate for the principles of capitalism and a trailblazer in the realm of contemporary environmentalism. In 1848, he relocated his woolen mill to Saltire, a location situated outside the city centre of Bradford. This strategic decision was made with the intention of exerting an impact on the inhabitants of Bradford, a city that was renowned at the time for being the filthiest in Britain. Over a span of two decades, Salt has constructed a model village

for his crew, complete with the provision of running water in each household. In Cook's (2003) account, the author discusses the social responsibility demonstrated by Joseph Rowntree, a prominent sweet maker and philanthropist. Rowntree established "Rowntree Village" in York in 1904, providing a community centre for his employees. In 1906, the individual in question established a pension fund for their workers. Subsequently, in 1916, they implemented a profit-sharing programme for their employees. Additionally, in 1918, they introduced a policy that granted their workers in the United Kingdom of Great Britain and Northern Ireland a total of 13 days of leave. During that period, these socially conscious behaviours were considered revolutionary.

Maltby (2004) challenges the notion that CSR reporting in the UK is a recent development, asserting that this assumption is incorrect based on her examination of the historical trajectory of CSR reporting in the country.

It has been observed that a significant number of manufacturing enterprises in the United Kingdom have actively engaged in corporate social responsibility (CSR) reporting. For example, the reports published by steelmakers in Sheffield since the early 1900s have been found to be accurate. The Royal United Kingdom National Insurance Act of 1911, implemented by the liberal government of Herbert H. Asquith, marked the initial instance of direct state intervention in the realm of corporate social responsibility (CSR). This legislation mandated that companies extend contributions towards unemployment and illness coverage for their entire workforce. As a result, historical evidence demonstrates that the United Kingdom has made a noteworthy contribution to the development of corporate social responsibility practises.

History of CSR in U.S.A

The initial manifestation of CSR in the United States can be observed through the Quaker Movements, which were instigated by George Fox in 1652. Fox's rebellion and promotion of authentic Christianity stood in opposition to established political and religious customs. The Quakers are recognised as the initial community to employ social considerations in their investment practises, driven by their belief in humane equality and nonviolence.

The inaugural consequential ruling took place in the year 1819. The court's decision asserted that the government's involvement in a private contract no longer embodied the characteristics

of a sovereign authority governing the enterprise. In 1886, the Supreme Court of the United States rendered a decision in which it classified a corporation as a "natural person."

The initial manifestation of social consciousness can be observed in the establishment of the Pioneer Fund in 1928. This fund was established with the intention of catering to the financial requirements of church-affiliated investors who held reservations about investing in morally objectionable industries such as gambling, tobacco, and alcohol. The origins of shareholder activism as a means to foster social consciousness can be attributed to the year 1970, when Ralph Nader initiated a campaign against General Motors. The individual presented a total of nine resolutions to the shareholders, focusing on matters pertaining to consumer rights, minority employment, and board representation within the context of General Motors. The formation of the Interfaith Centre on Corporate Responsibility (ICCR) occurred in the same year. The entity represents a collective of nearly 300 religious investor groups that engage in the sponsorship of shareholder resolutions pertaining to social matters, with the aim of influencing corporate policies and practises.

This discussion focuses on early initiatives undertaken by organisations that proactively embraced CSR. The Pax World Fund holds the distinction of being the inaugural mutual fund to embrace social responsibility criteria in its investment practises. The concept was advanced, advocating for a socially responsible mutual fund that encompassed companies exhibiting equitable employment practises and robust environmental policies. South Shore Bank holds the distinction of being the oldest bank in the country actively engaged in the most extensive community development initiatives. The initiative aims to enhance the economic well-being of local communities and address the specific financial needs of individuals, businesses, religious institutions, and community organisations. The bank is the pioneer in providing banking services to social investors, offering development deposit options that channel funds directly towards the revitalization of urban communities.

The Sullivan Principle, formulated by Reverend Leon Howard Sullivan, aimed to foster social, economic, and political equity by means of corporate codes of conduct. This initiative prompted the business community to actively engage in ethical considerations and human rights issues. It is noteworthy to mention that Reverend Sullivan held the distinction of being the initial African American individual to serve on the board of the General Motors Corporation. Additionally, he played a pivotal role in enlisting the support of GM in the

formulation of the Sullivan Principles, which subsequently became incorporated into the South African Code of Conduct for American corporations. The concepts were subsequently expanded for broader use.

CERES Principle on the avoidance of waste, energy efficiency and public safety voluntary codes of conduct. The Valdez Principle is also known. The 7th generation and Aveda were the first organizations to agree with the principle and were prepared to produce reports on environmental practises. The 7th generation and the company were the first to support the principle.

The Dow Jones Global Sustainability Index is a well-recognised ranking system that integrates social, environmental, and financial studies, making it the first of its kind. The evaluation centres on the capacity of a company to prosper and prioritise sustainability within the context of a global economy. An association of about 1500 students who work together to promote socially responsible enterprises, called Students for responsible enterprise, now called the Net Impact, has been established.

Development of CSR in India:

The concept of social responsibility evolution in India pertains to the changing societal norms about CSR in the country. CSR encompasses the ways in which firms can contribute positively to the well-being of their communities, cultures, economies, and ecosystems.

India possesses a notable CSR heritage in comparison to other nations. In recent years, there has been a notable increase in initiatives aimed at fostering awareness among Indian firms regarding the significance of social responsibility as a fundamental component of their operational framework. However, it is important to acknowledge that CSR remains generally acknowledged in the Indian context. To achieve this objective, firms should align their CSR approach with their traditional business practises. This entails organisations establishing clear objectives, allocating resources for probable expenses, and publicly monitoring and disclosing their progress. The expansion of CSR in India may be categorised into four distinct phases that align with the country's historical progression. The phases have a dynamic nature, wherein the characteristics of each phase may intersect with those of other phases. The following phases are succinctly analysed:

□ **The First Phase:**

The primary catalysts for CSR during its initial phase were centred around acts of charity and generosity. The concept of CSR has been shaped by various factors, including cultural norms, religious beliefs, the significance of familial ties, and the influence of tradition and industrialization. During the pre-industrialization era, which extended until 1850, affluent merchants demonstrated their philanthropy by contributing to the betterment of society through the creation of religious temples. Merchants have played a crucial role in society by providing food and resources during times of famine and epidemics, so contributing to the mitigation of these challenging moments. The approach towards CSR underwent a transformation following the establishment of colonial governance in India during the 1850s. The industrial families of the 19th century, such as Tata, Godrej, Bajaj, Modi, Birla, and Singhanian, demonstrated a strong inclination towards both economic and social aspects. However, the endeavours of the entity in question towards both societal and industrial advancement have been demonstrated to be driven not solely by altruistic and religious motivations, but also by the presence of casteism and political objectives.

□ **The Second Phase:**

During the second stage, commonly referred to as the Independence Movement, Indian industrialists were compelled to demonstrate their dedication to the advancement of society. Mahatma Gandhi introduced the concept of "trusteeship," wherein company representatives were entrusted with the responsibility of managing their riches in a manner that benefitted the common individual. The influence exerted by Gandhi has compelled various industrialists to contribute towards the development of the nation and its socio-economic progress. Gandhi stated that Indian enterprises were intended to serve as the sanctuaries of contemporary India. Under his guidance, corporations have established trusts for educational institutions, including schools and universities, and have also made substantial contributions to the advancement of educational and scientific organisations. The operations of the trusts were predominantly aligned with the reforms initiated by Gandhi, which sought to eliminate untouchability, promote women's empowerment, and foster rural development.

□ **The Third Phase:**

The third stage of CSR during the period of 1960-1980 was characterised by its association

with the concept of a 'mixed economy', which entailed the establishment of public sector companies (PSUs) and the implementation of legislation pertaining to labour and environmental norms. During this period, the private sector was compelled to withdraw or discontinue its operations. The primary emphasis was placed on the expansion of the public sector. The era was commonly referred to as a "age of command and control" due to the stringent legal framework and rules governing private-sector activities. The presence of an industrial licencing regime, high taxation rates, and limits within the private sector have all contributed to instances of corporate mismanagement. This factor had a significant role in the establishment of rules pertaining to corporate governance, employment, and environmental concerns. Public service undertakings (PSUs) were founded by the government with the objective of ensuring equitable distribution of essential services, such as wealth and food, to individuals experiencing poverty. Nevertheless, the success of the public sector was limited to a certain extent. This phenomenon facilitated the shift of societal expectations from the public sector to the private sector, leading to the latter's active involvement in the nation's socioeconomic development. In 1965, a national workshop on CSR for the purpose of reconciliation was established by a consortium of Indian scholars, legislators, and entrepreneurs. The authors emphasised the importance of openness, social responsibility, and continuous discussion among stakeholders. Despite the extensive efforts made, the CSR initiative failed in gaining significant traction or generating widespread interest.

□ **The Fourth Phase:**

During the fourth stage (1980-80), Indian companies initiated a shift away from their traditional adherence to CSR and instead integrated it into a sustainable business plan. The initial phase of globalisation and economic liberalisation commenced during the 1990s. Several regulations and licencing systems have been eliminated, resulting in a noticeable boost to the economy. The accelerated economic growth in India has facilitated the rapid expansion of domestic firms, hence enhancing their preparedness and capacity to actively contribute to social causes. Globalisation has transformed India into a significant hub for the production and manufacturing of multinational corporations (MNCs). In the context of developing nations, it is imperative for Indian enterprises engaged in the export and manufacturing of goods for developing economies to diligently adhere to international labour and environmental norms, given the growing interest of Western customers in these aspects.

Development of CSR at International level:

The discourse surrounding Corporate Social Responsibility (CSR) was initiated in Brazil during the early 1960s. The social activities and changes had distinct features pertaining to socio-economic difficulties and were strategically implemented to foster acceptance of the proposition. During the 1970s, the subject matter experienced an increase in significance, and by the 1980s, it was recognised as an integral component of both business ethics and the overall quality of life within the workplace.

The topic of social responsibility has garnered increased attention across all sectors of society. This interest stems from a desire to get a deeper understanding of the State's role in contemporary society and to explore the appropriate social and economic objectives that enterprises should pursue. In the present setting, social duty holds greater relevance.

Although the recognition of its importance is widespread, a consensus on the precise definition of social responsibility has yet to be reached, resulting in the emergence of various interpretations. The term "some" carries different connotations for different individuals. For some, it denotes legal obligations or societal responsibilities, while for others, it represents a socially conscientious behaviour that enables the adherence to ethical principles or the provision of charitable contributions inside corporate entities. There are individuals who argue that social responsibility can be limited to the obligation of providing fair wages to employees and ensuring adherence to labour rights. There are many who continue to argue that a "battery" within the context of modern capitalism is an attempt to avoid fulfilling societal obligations. The observed consensus may indicate the presence of several ideas and objectives underlying the campaign, a phenomenon that frequently assumes prominence within capitalist discourse.

The concept of businessmen's social responsibility can be defined as the ethical obligation of those engaged in commercial activities to actively engage in political decision-making and pursue policies that align with the broader objectives and values of society (Bowen and Carroll, 1999). Large corporations held the belief that their operations exerted a substantial influence on various aspects of individuals' lives, serving as the basis for Bowen's research. Moreover, the data further substantiates Bowen's perspective that companies ought to acknowledge their social commitments and preexisting responsibilities stemming from their "prominent and influential roles in society." The relevance of the cost-benefit relationship, as

opposed to ethical considerations, is significant in this particular context. The fundamental principles possess significant instrumental value in terms of their scope and impact. The concept of social responsibility was introduced by Samuelson, an American economist (Carroll, 1999). The corporations affiliated with Samuelson are not able to unilaterally assume accountability for the societal consequences resulting from their decisions and actions.

This theory has proposed novel theoretical frameworks. One notable contribution in this field is the research conducted by Davis, which identified social responsibility as encompassing the concerns and responses of organisations to matters that extend beyond just economic, technological, and legal obligations (Davis & Carroll, n.d.). Davis (YEAR) proposed the implementation of a well-established "duty rule" that emphasises the corporation's obligation to exercise its authority responsibly. Failure to do so may result in the company undermining its own power. Within the realm of corporate existence, Frederick posited that corporate social responsibility is a matter of public expectation, as advocated by proponents of social responsibility. In this context, the use of human, financial, and economic resources will serve as a fundamental basis for societal objectives, extending beyond the fulfilment of individual or organisational requirements. There exists a significant and influential connection between these notions with regards to societal objectives. The underlying principles conveyed by the definition are centred on the provision of reciprocal transactions, the optimisation of positive outcomes while minimising negative consequences for shareholders, the fulfilment of consumer needs, and the provision of returns to stockholders. The purportedly lesser significance is with the principles, ethical conceptions, or ethical systems.

In conclusion, it is evident that CSR is not a recent innovation or revelation that can be attributed solely to economically advanced nations in the present era. Religion's influence on lifestyle, education, and governance has undoubtedly impacted business on a global scale. Religion, education, and governance have played a significant role in shaping the fundamental principles of socially responsible practises. In the context of India, it is noteworthy that philanthropy or charitable activities predominantly manifested in the earlier form, eventually evolving into its contemporary structure during the late 19th and early 20th centuries. The emergence of this phenomenon may be traced back to the 18th century in both the United Kingdom and the United States.

The academic discipline of CSR originated in the 18th century and is relevant to this day. There

exists considerable discourse surrounding the fundamental nature of CSR, although a consensus has been reached about the matters of interest for stakeholders and the imperative of environmental preservation. Hence, it can be inferred that CSR is not a recent occurrence, but rather a longstanding practise and a notion that has undergone continual development.

CSR Law & its applicability:

□ The Companies Act, 2013

In the commercial realm of India, there exists a well-established tradition of embracing social responsibility. CSR has received positive endorsement from both the Indian government and multinational corporations. The Indian government has adopted the practise of integrating CSR principles into a company's strategic decision-making process. India holds the distinction of being the pioneer in incorporating CSR into legislation. Furthermore, it is worth noting that both Indonesia and France had environmental protection legislation, albeit implemented in a rather informal and improvised manner. The Companies Act of 2013, which has surpassed the six-decade mark, reintroduces certain provisions that have become obsolete or hardly employed. India became the first nation to enforce CSR as a legal requirement by putting it into the 2013 act. In the present environment, it is important to note that CSR is not considered mandatory for enterprises. The regulatory framework operates under the principle of "comply or clarify," wherein fines are imposed solely in cases where businesses fail to provide a satisfactory explanation for non-compliance.

□ Section 135 of the Indian Companies Act, 2013:

“The practical implementation of Section 135 of the India Companies Act, 2013, pertaining to corporate social responsibility (CSR), commenced on April 1, 2014, following its notification. The newly enacted legislation is applicable to any enterprises that possess one or more of the subsequent criteria during each financial year:

- The net worth of individuals amounts to a minimum of INR 500 crore, which is approximately equivalent to \$90 million.
- A turnover of INR 1000 crore or greater, equivalent to around \$180 million.

- The minimum net profit required is INR 5 crore.

According to Section 135 of the Act, it is mandated that the board of directors establish a CSR committee. The individual will assume the responsibility of formulating an all-encompassing timetable for CSR operations. This schedule will encompass determinations on financial allocations, the nature of activities to be undertaken, the obligations and accountabilities of pertinent individuals, as well as a structure for overseeing and documenting progress. Furthermore, it is imperative for the CSR committee to guarantee that any cash generated from CSR initiatives is appropriately allocated to the CSR corpus. The corporations are required to form a CSR Committee consisting of three or more members from the board of directors. It is mandatory for at least one of these members to be an independent director. The CSR Committee is tasked with the development and formulation of CSR policies, which it subsequently presents for consideration and recommendation.”

Corporate Social Responsibility Activities:

The list of Corporate Social Responsibility (CSR) operations was modified in 2013 by a modification to Schedule VII of the Company Law. The CSR actions mentioned in section 135 of Schedule VII of the Corporate Law of 2013 may be taken into consideration. The execution of the MCA was officially announced on April 1, 2014. However, there were subsequent amendments made to Schedule VII, which expanded the list of items covered. These amendments were made between the date of presidential approval and the stated date when the Central Government was granted its jurisdiction in excise, as specified in Sub-Section 1 of Section 467. Subsequent modifications were made to Annex VII after the Act's implementation.

In this instance, an additional element (xi) is introduced, pertaining to the establishment of the slum locality. Although the initial details of the new item were not provided, the subsequent modifications to the schedule demonstrate a highly adaptable strategy. The government has identified ten significant domains in which it may attribute the 2% expenditure.

The CSR initiatives encompass various actions aimed at advancing education, particularly among marginalised groups such as children, women, and elderly individuals. These endeavours also focus on strengthening vocational skills and implementing projects that contribute to the overall well-being and livelihoods of individuals and communities.

The objectives include the promotion of hunger alleviation, poverty reduction, and the mitigation of malnutrition, as well as the provision of preventive healthcare services. Additionally, the aim is to foster gender equality by empowering women, establishing shelters and hostels for women and orphans, creating facilities such as nursing homes and day care centres for the elderly, and implementing initiatives to address social and economic disparities among marginalised populations.

- Ensuring the preservation of biodiversity, ecological balance, the well-being of flora and animals, animal welfare, agroforestry practises, the conservation of natural resources, and the maintenance of soil, air, and water quality.
- The safeguarding of national cultural heritage encompasses various measures such as the restoration of historical structures and sites, the creation of public libraries, and the support and promotion of traditional arts and crafts. · Steps will be taken to aid armed veterans, war widows, and their dependents. · Eligibility for benefits will be extended to veterans, war widows, and their dependents.
- There is a need for increased training opportunities in rural sports, at both the state and national levels, including para olympic and Olympic sports.
- Participation in the Prime Minister's National Help Fund or any other Central Government Fund established for the socio-economic development, relief, and welfare of Scheduled Castes (SCs), Scheduled Tribes (STs), Other Backward Classes (OBCs), minorities, and women.
- The federal government has authorised the provision of contributions or subsidies for technical incubators within institutions.
- Rural development initiatives.

Impact of CSR on Corporate Sector:

Focusing solely on internal control of the company and mere compliance with regulations is no longer seen suitable in the context of corporate governance. Historically, this phenomenon has incentivized corporations to engage in highly irresponsible practises under the guise of standard corporate operations, hence externalising the costs associated with social and

environmental impacts. The concept of CSR has gained significant importance and relevance in both academic and professional contexts, as evidenced by its widespread integration in institutions and various forms of communication. A significant portion of individuals dedicated their attention to a specific topic, resulting in an increasing quantity of scholarly articles focused on corporate social responsibility being published across various academic journals. The identification of corporate social responsibility holds significance in the formulation of this proposition. Gaining a comprehensive understanding of the concept of a corporation is of utmost significance, particularly when examining it through the lens of business economics, rather than solely from a macroeconomic perspective influenced by neoliberal tendencies. The concept of isolation is incompatible with the nature of business. Businesses must not be oblivious to the ongoing expansion of society. The concept of "corporate social responsibility" can be included into a company's objectives to foster a mutually beneficial relationship between the business and society.

- **CSR creates branding:** CSR contributes to the establishment of a positive and customer-centric public image. A firm that acknowledges and exhibits its social responsibility is held in high esteem for the reputation and brand equity of its products. Customers depend on a company's products and are willing to pay a higher price for them. Organisations that effectively engage in CSR endeavours are likely to cultivate a positive reputation, whereas poor performance in this area can have detrimental effects on the brand image and overall business when exposed. Brand equality is predicated upon a set of core principles, including but not limited to honesty, integrity, reliability, efficiency, and coherence.
- **CSR promotes high retention of loyal employees:** CSR fosters a favourable image that encourages employee engagement in social activities, thereby cultivating a sense of loyalty towards an organisation that prioritises the development of a dedicated workforce that takes pride in its operations. The employees exhibit a positive disposition towards contributing to the enhancement of the organisation. The employees serve as advocates for the company, demonstrating a sense of pride in their affiliation with it.
- **Growth of Society & Company are independent:** Enhanced communities and employment yielded societal benefits, but the organisation, serving as the principal

employer and consumer of its products, derived advantages from an improved environmental context.

- **Company to fulfil society needs:** The general populace desires change and exerts pressure on corporations to align with their demands. The firm will allocate financial resources to address societal demands, thereby reciprocating by fulfilling those demands.
- **Encourage good public image & social responsiveness:** Organisations that prioritise social reactivity cultivate a positive public image, hence fostering the engagement and social duties of other organisations within the community or professional groups. The social response environment facilitates the collaboration among different corporate entities. An enterprise possesses the capacity to provide guidance or address challenges that are beyond the scope of resolution for other organisations.
- **Encourage to resolve stakeholders' grievance & boost communication with stakeholders:** Organisations have a crucial role in addressing employee grievances and facilitating employment opportunities for individuals who are currently jobless. Through the implementation of regular stakeholder dialogues, a firm that actively engages with its stakeholders is better equipped to anticipate and respond to potential shifts in regulations, economic conditions, societal dynamics, and environmental factors.

Conclusion & Suggestion:

The objective of this study paper was to impartially investigate the definition and global acceptance of corporate social responsibility (CSR) concepts, as well as to suggest appropriate ways and approaches for effectively utilising CSR to benefit the Indian community.

The findings of each chapter will be synthesised and presented in a summary at the conclusion of this thesis. Following the conclusion CSR, or Corporate Social Responsibility, can be defined as the practise of acknowledging and addressing the impact that businesses have on various stakeholders, including consumers, suppliers, employees, shareholders, and society. Therefore, it can be asserted that CSR is a conceptual framework. Corporate social responsibility (CSR), often known as corporate citizenship, encompasses the notion that

businesses bear a responsibility beyond their contractual responsibilities to enhance the well-being of employees, their families, local communities, and society at large.

Based on the available evidence, it can be inferred that the business Social Responsibility (CSR) initiative demands a significant time investment of around one hour. Furthermore, it is evident that the concept of CSR is likely to persist in the long term. However, it is important to note that the successful implementation of CSR initiatives necessitates collaboration between business entities and government institutions to maximise societal benefits.

Upon doing a thorough examination of historical records, it can be deduced that corporate social responsibility (CSR) is not a recent occurrence but rather traces its roots back too many cultural and religious contexts. The widespread acceptance of the concept in several nations, such as the United States and India, can be attributed to the adoption of an innovative approach towards religious belief, education, and social interaction. Considering philanthropic endeavours, a significant number of global entrepreneurs have undertaken this time-honoured practise. Due to the endeavours of various organisations, India had acquired substantial knowledge regarding CSR well in advance of its emergence as a global concern.

Currently, the concept of CSR remains dynamic and lacks a universally agreed-upon definition or a comprehensive set of criteria. CSR is commonly understood as the strategic approach employed by organisations to effectively manage and harmonise their economic, environmental, and social responsibilities. This approach aims to fulfil the expectations of both shareholders and stakeholders, recognising that firms play a crucial role in fostering job opportunities and contributing to overall societal well-being. CSR is widely acknowledged as pertinent to firms operating in both domestic and international contexts. Various entities, such as action holders, staff members, clients, vendors, governmental bodies, non-profit organisations, and foreign entities, are among the potential participants in this concept. CSR is believed to encompass private sector commitments and practises that extend beyond legal obligations.

The economic, social, and environmental requirements of this sector can be effectively met by the implementation of CSR strategies, which involve identifying novel prospects from a proactive organisational perspective. The notion that this concentration confers a significant competitive advantage and cultivates a culture of innovation within the professional

environment is widely acknowledged.

After careful examination, it can be inferred that CSR is closely interconnected with corporate governance, encompassing ethical conduct within the organisation, primarily emphasising the responsibilities towards stakeholders. business Social Responsibility (CSR) can also be seen as a comprehensive framework for business governance. The adoption of CSR practises is commonly perceived as a means for corporations to contribute to sustainable development, which is defined as the pursuit of development that fulfils present demands while safeguarding the ability of future generations to fulfil their own needs. The recognition of the need to integrate fiscal, environmental, and social imperatives is widely acknowledged. Various traits, such as corporate sustainability, corporative transparency, corporate responsibility, company citizenship, and corporate stewardship, frequently exhibit overlapping qualities and might be considered synonymous with one another. CSR encompasses the commitments and actions undertaken by organisations, which pertain to various aspects of their operations, including policies, procedures, and key components such as health and safety, environmental conservation, human rights, management practises, corporate governance, community development, and consumer protection. Organisations play a vital role in facilitating corporate social responsibility. Both individuals can also serve as watchdogs to ensure ethical conduct. Corporations may exhibit motivation to involve stakeholders in decision-making processes and address social issues due to the increasing recognition of the significance and impact of corporate decision-making on society and the global community. The relevant parties have the option to either provide incentives to firms or initiate legal action against them. Corporations may be motivated to alter their corporate behaviour considering the business cases presented by a CSR strategy.

1. This encompasses the achievement of enhanced financial outcomes and returns, such as those attained using eco-efficient practises.
2. Increased openness and appraisals from the investing community,
3. Enhanced employee engagement,
4. Mitigated vulnerability through strengthened relationships with societies,
5. Improved branding and reputation.

It may be inferred that India possesses a comprehensive legislative framework that facilitates the promotion of CSR initiatives. In accordance with Carroll's conceptualization of the social responsibility pyramid, legal duty assumes a prominent role. Various regulations have been implemented to address nearly all facets of responsible corporate activity. The legislation pertaining to corporate social responsibility also support and encourage practises by appropriately evaluating the provisions of Basic Rights and Directive Principles of State Policies. The Indian judiciary has demonstrated a significant interest in matters pertaining to the right to life and personal freedom. The concept of environmental security is closely intertwined with the preservation of life, necessitating that corporations assume accountability for their actions, either alone or in collaboration with governmental entities. The courts of the country have consistently demonstrated a favourable stance towards business tax deductions pertaining to social costs and employee welfare. It might be posited that CSR has been characterised by a highly constructive judicial approach.

Upon careful examination of the scenario, it can be deduced that both opponents and proponents of corporate social responsibility engage in discourse surrounding a diverse range of matters. CSR pertains to the fundamental purpose and nature of business, encompassing inquiries into issues of insincerity, hypocrisy, and the questionable motives for engaging in CSR activities. Critics contend that the establishment of robust governance structures and stringent compliance measures, rather than relying on voluntary actions, is crucial in ensuring that firms uphold their social accountability. Furthermore, the novel network can be employed to advocate for tax exemptions from the government, as well as potentially serve other functions in the future. The capacity to enhance a company's brand image might be advantageous for mergers and acquisitions.

However, valuable insights might be gleaned from the limited experiences observed in recent years. The government aims to enhance corporate accountability to shareholders and other stakeholders through the implementation of CSR initiatives. CSR presents a tangible avenue for corporations to engage in a diverse range of activities that contribute to the betterment of society. To achieve satisfaction among all individuals inside a company, corporations must effectively utilise their social role, as this is the fundamental reason for their existence as social entities. For a firm to achieve success, it is imperative that it garners the backing of its broader community, as this support is crucial for both its expansion and its standing in the market. The impact of single individual on India's prevailing social milieu is limited by the country's vast

size. The utilisation of corporate experience, strategic thinking, and the allocation of resources such as personnel and financial capital can be harnessed to facilitate the advancement of broad-based social transformation. The acceleration of India's social development can be facilitated through the establishment of efficient collaborations between corporations, non-governmental organisations (NGOs), and government entities. Numerous prominent corporations are presently implementing various initiatives aimed at improving their environmental and social performance. These efforts primarily involve voluntary activities, including the adoption of codes of ethics, obtaining environmental certifications, engaging in reporting practises, and conducting social audits. The collaboration between corporations and governments is vital for effecting significant enhancements in society's welfare systems.

The CSR initiative is primarily intended for the broader public, although it commences by prioritising the organization's internal stakeholders, namely its employees. Currently, most organisations have implemented precautionary measures to enable their employees to work remotely, while also emphasising the consistent use of masks and frequent handwashing with sanitising agents. In summary, the industry is currently confronted with a significant challenge that is likely to persist in the foreseeable future. The current crisis presents an opportunity to leverage the knowledge gained to shed light on marginalised sectors and maybe stimulate a period of significant growth during the next 3-4 years. The study determined that the Indian CSR framework is appropriately designed and adaptable to enhance its impact on the social, political, economic, and environmental aspects of corporate policies pertaining to CSR.

To ensure their sustainability, competitiveness, and pertinence within a dynamic corporate landscape, an increasing number of enterprises are acknowledging the imperative of adopting social responsibility. In the past decade, globalisation has effectively dismantled national barriers, while advancements in technology have significantly reduced the constraints of time and distance. In response to evolving business conditions, enterprises seek to enhance their capacity to manage financial inflows and outflows, mitigate potential hazards, and uphold the reputation of their respective brands. In the context of globalisation, there continues to be intense competition among professional workers, investors, and consumer loyalty. The way an organisation establishes relationships with its employees, host communities, and the market will play a crucial role in ensuring the long-term viability of its economic endeavours.

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